

Note 1: These are mean percentages of spending and saving calculated by averaging percentages provided by savers in the sample.



Reasons for Saving / Savers and Bank Savers



What is the most important purpose you would save/accumulate money for?



Preferences over Places for Saving Money / Savers and Bank Savers



People save/accumulate money at different places. Which one do you consider particularly preferential?





Selection Criteria of Deposit/Current Account as a Saving Place / Savers and Bank Savers



Why do you consider deposit/current account the best means of saving money?



Note: The sum of percentages exceeds 100% because multiple answers were allowed.



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Saving Decision if Deposit Insurance is Offered / Non-bank Savers

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Would you deposit money in a bank, if the latter offered you deposit insurance?



Institutions Preferred as Potential Deposit Insurers / Savers and Bank Savers



Which type of deposit would you prefer in terms of insurance providers?





The Risk Considered First of All When Depositing Money in a Bank / Savers and Bank Savers



In case you decide to make a deposit in a bank, which type of risk would you take into consideration first of all, political or bank specific risk?







Criteria for Selecting a Bank to Make a Deposit / Savers and Bank Savers



into account when choosing the main bank for depositing money?

Base: Savers N=72; Bank Savers N=25;

Choice Among Currencies when Depositing Money / Savers and Bank Savers



Imagine that you have some money that you want to save in a bank. What percentage of it would you save in Georgian Laris (GEL), in US Dollars (USD) and in Euros (EUR)?





Note: These are mean percentages of GEL, USD and EUR shares calculated by averaging percentages provided by the respondents.



The Characteristic of a Currency Considered Primarily when Depositing Money in a Bank / *Savers and Banks Savers*



Which characteristic of currency would you primarily take into consideration when saving money in a bank – the stability of the currency or the amount earned as interest?





The Optimal Interest Rate on the Deposit Denominated in GEL / Savers and Banks Savers



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Imagine that an annual 10% is earned on a one-year foreign currency deposit. Would you rather opt for a one-year local currency deposit, if an annual 11% were earned on the latter? 12%? 13%?



Reasons for Withdrawing Money from a Bank Completely or Partially / *Bank Savers*



аст In which case would you withdraw money from a bank completely or even partially? **Bank Savers** To finance unforeseen personal expenditures 59% 51% To finance planned personal expenditures If trust toward bank diminishes/ if bank image is tarnished 40% Because of bad service (long lines, necessity to wait for a long time) 21% If risks increase in the country/region (for example, political, economic 20% risks, etc) If I observe better conditions at another bank 17% Because of changing the conditions/cutting interest rate without my

 Note: The sum of percentages exceeds 100% because multiple answers were allowed.
 Base: Bank Savers N=25;

2%

Saving Behavior Assessment Survey in Georgia, March, 2011

approval

Satisfaction with Bank Service / Age Breakdown



How happy are you in general with the services of your main bank?



Base: Respondents who use banks. N=277

Satisfaction with Bank Service / MajorBanks Breakdown



How happy are you in general with the services of your main bank?



Note: Only the top 5 major banks are shown on this slide. Base: Respondents who use banks. N=277

Money Remittances / Bank Products Breakdown

Do you receive money remittances from abroad?



<i>Note: This slide represents the breakdown according to the</i>	
users of different bank products.	Base : Respondents who use banks. N=277
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